

# The ReBuilder, Prescriptions, and Insurance

**As of this year, The ReBuilder is now only available for purchase when accompanied with a PRESCRIPTION. Even if you cannot (or do not want to) file an insurance claim, a Rx is still required before product would ship out.** Please read the summary below and contact us with ANY questions. If you don't have a primary physician to call, we may be able to locate one near you who is familiar with the ReBuilder. This product is worth the effort!



**PRESCRIPTIONS** Your healthcare practitioner may not be familiar with the ReBuilder. If they should require more information, we recommend that you refer them to this website: <https://peripheralneuropathytreatments.com/the-rebuilder/> We welcome their phone calls and are happy to answer questions for them about the ReBuilder. Sometimes a simple phone call to your physician is all it takes to obtain the RX. Sometimes an office visit is required. Your physician's office may email you or us the prescription directly to [1016@frequencyrising.com](mailto:1016@frequencyrising.com), or you can email or text us a pic of the handwritten Rx. (contact us for text phone#)

**MEDICARE** Unfortunately, Medicare is currently unavailable for coverage right now. Don't waste your time trying.

**INSURANCE** If Medicare is your Primary, then your Secondary will NOT cover it either unfortunately. **Blue Cross, Blue Shield, and other private plans:** ReBuilder treatments in a clinic and **re-imburement for home use** are routinely covered by most insurance companies under the codes used for electrical stimulation, seen below.

**We do NOT bill your Insurance Provider.** We do not provide staffing to enable us to interact with insurance companies on your behalf. We do sometimes provide them with needed codes if they call us. NORMALLY, you will have to purchase The ReBuilder yourself, then file a claim for re-imburement. \* However... IF your provider will pay an "out of network" supplier, then they just might pay us directly, up front, so we can send your ReBuilder without any money out of your pocket. (or perhaps with a deductible... every case is different.)

The ReBuilder is fully registered with the FDA as both a TENS device for 'chronic pain', and separately as an EMS device (Electrical Muscle Stimulation) for 'muscle atrophy with intact nerve'. *Most insurance companies recognize, understand, and prefer the TENS description.* [NOTE! Although the FDA lists the ReBuilder as a TENS device because of their limited number of classifications, the function of the ReBuilder is exactly the opposite of a common TENS unit. A generic TENS device is meant to briefly close nerve channels to help control pain, while the ReBuilder is designed to open and re-establish nerve channels, thereby eliminating pain in the 1<sup>st</sup> place.]

Most major private plans will pay 80-100% of the cost in a single payment. (Every plan is different.) Some people purchase their ReBuilder, use it for 30-60 days successfully, and then file their claim. This is because any progress or improvements in the condition can be noted in the prescribing physician's "Letter of Medical Necessity". This strengthens the claim, reducing possibility of denial. (it's rarely denied)

Sometimes an insurer will not cover "out of network" purchases (a supplier of their own), or purchases from a non-registered D.M.E. supplier. (\* D.M.E. = Durable Medical Equipment) A D.M.E. agent supplies and sells medical equipment and bills insurance on your behalf. We are NOT a registered DME supplier who bills insurance. Nor is the factory. Currently there are no DME Billing Agents that carry the ReBuilder.

**In order to know exactly IF and HOW MUCH will be covered,** please contact your health care provider and ask "**what is my coverage for a "TENS device for chronic nerve pain.... The DME Code is E0730, and the CPT Code is 97014"**" (The cost is \$1047 for Model 300 and \$1447 for Model 2407 right now, ask if there is a cap.) They may know about the ReBuilder already. Also, get the forms you will need to file your claim. They may even pay us up front for you. Ask.

## This is the fastest way to get reimbursed...

1. Confirm coverage with your provider and get required paperwork.
2. Talk to your doctor about the ReBuilder and ask for a prescription.  
(If he/she won't do it, find a new physician that has your best interests in mind! Or call us.)
3. Purchase the ReBuilder and then make a copy of your sales receipt to include with your claim.
4. Gather the sales receipt, the prescription, and any other supporting documentation, and then submit your claim form.  
(Sometimes your doctor's office will file the claim for you, sometimes you do it. Ask your doctor or provider about this.)
5. Reimbursement is sent to you by your health insurance provider.

All ReBuilders carry a 90-Day Money Back Guarantee and get a 5 Year Warranty on the product. (not supplies)

## Sample format and Rx codes.

(For your physician)

HCPCS Codes (Healthcare Common Procedure Coding System)

**Diagnosis:** "chronic intractable pain" DX Code: 338.4 (ICD-10-CM Diagnosis Code G89.4)

[**Other Possible Diagnosis Codes:** "Other Chronic Pain": DX Code: 338.29 (ICD-10-CM Diagnosis Code G89.29), "Unspecified Idiopathic Peripheral Neuropathy": DX Code 356.9 (ICD-10-CM Diagnosis Code G60.9 )

### Sample Rx Prescription Language:

- "ReBuilder Model 300 (**DME Code E0720**) for treatment of chronic pain" (2 leads)
- "ReBuilder Model 2407 (**DME Code E0730**) for treatment of chronic pain" (4 leads)
- "ReBuilder Conductive Garment Socks (Left and Right)" (**DME Code E0731**)
  
- **CPT Code 97014** (Supervised Physical Medicine and Rehabilitation Modalities)

**FDA description for ReBuilder is:** "TENS, ReBuilder, brand specific for chronic pain." (no generic substitutions)

**FDA description for ReBuilder Garment:** Description is: "TENS or NMES with conductive fibers separated from patient's skin by layers of fabric". And/or... "Area to be treated is too large for the normal electrodes." And/or... "Patient cannot tolerate the adhesives of normal conductive electrodes."

For insurance purposes, ask your doctor for a brief statement of 'medical necessity' for this also...

**Medical Necessity:** "This device is medically necessary for the treatment of intractable pain unresponsive to drugs, surgery, and/or physical therapy." These words also strengthen your claim: "Patient has responded well to this treatment."

## Related billing codes

**DME Codes:** (Durable Medical Equipment)

E0720, TENS, Brand specific, ReBuilder Model #300

E0730, TENS, Brand specific, ReBuilder Model #2407

E0731, Conductive garment (gloves and socks) for TENS or NMES with conductive fibers separated from patient's skin.

E0745, EMS, ReBuilder, Brand specific

A4595 TENS supplies, 2 lead per month A4630 Batteries, TENS owned by patient A4556 Electrodes

A4557 Lead wires

**CPT Codes:** (Current Procedural Terminology)

CPT for attended electrical stimulation: **97032** (in house doctor office visits. requires dozens of visits)

**CPT Code for unattended electrical stimulation: 97014 (home use)**

CPT for patient training: 64550 Chronic, intractable pain

**HCPCS Procedure & Supply Code: G0283**

## **More Information on The ReBuilder**

This link is a good introduction to the ReBuilder <https://peripheralneuropathytreatments.com/the-rebuilder/>

This link is a more detailed look: (for doctors) [https://www.frequencyrising.com/rebuilder\\_technical.htm](https://www.frequencyrising.com/rebuilder_technical.htm)